

No.	Objective	Action	Dates	Key partners	Desired outcome	NI link	Overall output / outcome
3 The regional policy agenda							
3.1	Contribute to implementing the sub-national review, supporting the move of funding and governance from EERA to EEDA	A gap analysis of joint working arrangements with EERA and EEDA to ensure the sub national review can be implemented efficiently	2008-2009	EERA, EEDA, local authorities, HCA, CLG, Go-East	Ensure new governance arrangements enable sub-regional partners to have appropriate scrutiny and influence.		Links to RHAG strengthened and links between RHAG sub-groups and CRHB reviewed. CRHB reviewing all sub-groups. Massive regional change with loss of EEDA, GO-East and EELGA. Await further developments following announcement of end to regional agencies
3.2	The new integrated regional strategy will affect, and be affected by housing issues although its initial focus is on economic and spatial issues. Must ensure housing contributes to the debate.	Help draft the new strategy as appropriate. Contribute to updating the regional housing strategy to "key in" with the IRS in future.	2008-2009	EERA, EEDA, local authorities, HCA, CLG, Go-East	Ensure housing issues feed into the new regional strategy and links with housing, are fully considered.		Cambridge fully contributed to creation of existing Regional Housing Statement. Click here to access (including Cambridge sub-regional input). Contributed to regional research in 2009/10 to improve links between housing related support information, JSNAs and SHMAs. Click here to access the report.
4 County-wide sustainable community strategies							
4.1	Support LSPs in delivering the visions set out in their Sustainable Community Strategies, helping deliver more sustainable communities in Cambridgeshire and Suffolk, particularly through housing interventions	Focus actions on issues which tackle needs and meet the priorities of the SCS's, though housing and homelessness interventions	2008-11	County-wide LSPs; District LSPs; CRHB	Sustainable communities as defined by our two relevant LSPs	All	Continue to build links to themes of Cambridgeshire Together and Transforming Suffolk. Have built a strong "managing growth" partnership, informed and supported by CRHB who consider and contribute to quarterly updates on housing growth indicators.
5 Environmental impact							
5.1	Ensure homes are developed in the most sustainable way possible, and that their environmental impact of use is minimized	Achieve the highest CSH levels possible on all developments.	Continual process	HDC, FDC; Housing Corporation; RSLs, Developers	More sustainable and affordable homes to live in, using most effective technologies	NI186, NI188	The Cambridge Quality Charter leaning programme has provided training and resources to share information on sustainable housing. Standards on new developments being raised and potential eco-town at Northstowe being promoted. Cambridge City has issued guidance that sets an aspiration to achieve CSH4 for new affordable housing as a minimum, including the 8 new council homes being built, due to complete in March 2011 and possible further new council homes at this level in future. Simons House in Cambridge is being redeveloped as an extra care Code Level 5 exemplar scheme.

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5.2	Ensure homes are developed in the most sustainable way possible, and that their environmental impact of use is minimized	Learn from HDC's eco-home project and FDC's MMC project with Smartlife.	Continual process	HDC, FDC; Housing Corporation; RSLs, Developers	More sustainable and affordable homes to live in, using most effective technologies	NI186, NI188	<p>There are a variety of new schemes exploring sustainability in all its forms, and sharing learning through CRHB and other ways. Successful bids for pilot projects in three districts via private sector renewal funds from EERA. For example:</p> <p>HDC is supporting an HGF project at Mayfield Road, where Circle Anglia are building homes to CSH5. HDC is also running the 'greenhouse' project, retrofitting two properties directly.</p> <p>FDC, Anglian Water and Circle Anglia are discussing a water sustainability new build project. This builds on learning from Mayfield Road.</p> <p>In SEBC, in 2008 Havebury Housing Partnership built flats which achieve BRE eco homes "excellent" and is building new homes in Stanningfield to CSH4. Planners have been working with CABE to achieve Building for Life via the LDF, so all developments of 20 or more homes will meet the "silver" standard.</p>
5.3	Ensure homes are developed in the most sustainable way possible, and that their environmental impact of use is minimized	Share learning from project outcomes.	Continual process	HDC, FDC; Housing Corporation; RSLs, Developers	More sustainable and affordable homes to live in, using most effective technologies	NI186, NI188	CRHB ran environmental spotlight session and shared materials. Click here to access the Board papers and presentations (listed under January 2010)
5.4	Promote energy efficiency and renewable energy	Promote energy efficiency and use of renewable energy in all communities	2008-2021	Renewables East, Cambridgeshire Horizons, Cambridgeshire County Council's Climate Change Partnership	Zero carbon delivery on new housing sites. Greater use of renewable energy in all communities across the sub-region	NI186, NI188	<p>Sharing outcomes, increasing energy efficiency and reducing fuel poverty in homes across the sub-region.</p> <p>Learning session in Jan 2010, and further one planned early in 2011, to share learning across the housing sub-region (see 5.3).</p> <p>Cambridgeshire's Climate Change and Environment Strategy being implemented and monitored – updates available at click here.</p>
5.5	Minimise CO2 emissions	Work with partners to minimise CO2 emissions from growth-related transport and encouraging existing communities to benefit from new transport measures.	2008-2016	Cambridgeshire Horizons and Northstowe Community Trust	Minimise CO2 emissions from growth-related transport; Healthy residents, lower carbon emissions	NI186, NI188	NI 186 and NI188 both on track to achieve 2011 targets. For more detail, click here .
5.6	Supporting water neutrality	Support water neutrality through water cycle strategies, and working to apply lessons on extending water neutrality to existing homes.	2008-2016	Cambridgeshire Horizons	Minimal water stress through new development	NI188	<p><i>SB to add in about water cycle strategy work coordinated by CH? (ask PM)</i> e.g. ECDC and FDC Water Cycle Study completed to inform LDF.</p> <p>FDC, Anglian Water and Circle Anglia are discussing a water sustainability new build project, building on learning from HDC's Mayfield Road.</p>

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5.7	Promote zero waste communities	Work with partners to promote zero waste communities and contributing to a code of conduct with developers to minimise construction waste.	2008-2011	Development Industry Forum and other development partners, Cambridgeshire Horizons	Zero waste communities, in construction and in use	NI188	A Cambridgeshire Waste Design Guide is on track to be adopted as part of the Minerals and Waste LDF, to inform partners and developers of requirements for waste management on new developments. Aiming to complete Cambridgeshire and Peterborough Minerals and Waste Development Framework by end 2011 including plans for sustainable waste management and availability of construction aggregates for new communities. For more detail, click here
5.8.1	Supporting sustainable construction and skills	Support sustainable construction, encouraging plans for growth sites to apply zero-carbon methodologies	2008-2016	Cambridgeshire Horizons, International Climate Exchange Project	More sustainable methods and materials used.	NI186, NI188	SmartLIFE practical showcase development in FDC, compared 4 different construction methods and measured on-site waste generated by each construction method. Lessons Learnt and data has been disseminated in BRE report across Britain, Sweden and Germany. Click here for more detail.
5.8.2	Supporting sustainable construction and skills	Identify best practice construction methods to minimise carbon in products & processes.	2008-2016	Cambridgeshire Horizons, International Climate Exchange Project	Hub for sustainable construction methods and training.	NI186, NI188	The International Climate Exchange (ICE) involved delivering a low carbon innovation enterprise centre and education hub, and a centre of excellence in low carbon focused enterprises. The project involved the Smartlife Centre and CRC and other stakeholders.
5.8.3	Supporting sustainable construction and skills	Work with the new International Climate Exchange Project to develop new skills in the construction industry.	2008-2016	Cambridgeshire Horizons, International Climate Exchange Project	Improved skills and opportunities for our residents.	NI186, NI188	Since evolved into a new multi-million pound education and enterprise park called The Hive, supported by HGF funding will be home to three projects: SmartLIFE Low Carbon, SmartLIFE Eco homes Innovation Park and Citylife's Good Business Centre. The Hive project was launched in March 2010, with completion anticipates late summer 2011. More detail on The Hive is available here .
5.8.4	Supporting sustainable construction and skills	Work with partners to help deliver a national academy for sustainable construction at Northstowe and encourage residents to develop skills and benefit from the opportunity available.	2008-2016	Cambridgeshire Horizons, International Climate Exchange Project	Better employment prospects	NI186, NI188	In December 2009 Northstowe was short-listed in the second wave of eco-town proposals following a proposal put jointly to Government by Cambridgeshire Horizons, Cambridgeshire County Council and SCDC. The second wave of eco-towns stood to share up to £10 million worth of funding to help deliver the highest standards of sustainability. Of this funding Northstowe was awarded £1.5m, however due to the spending challenges currently facing the government this figure has been reduced to £750,000. This money will be used to for two projects. The first of these will be a retrofit project in Rampton Drift, the second the building of an exhibition space on the park and ride site which will showcase environmental technologies.

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5.9	Decrease the number of existing households in fuel poverty	Work together to ensure measures and advice are available and being taken up by residents. Share good practice and projects for retro fitting. Monitor outcomes of pilots and implement the good practice identified	2008 onwards	HC; SmartLIFE; ICE project; HECA contacts	Reduced fuel poverty / more people helped out of fuel poverty	NI186, NI188	Warmfront performance and marketing strategy in FDC has helped 367 households in last financial year. Also see external solid wall pilot project
6 A changing economy							
6.1	Test relevance, usefulness and access to new CLG housing market measures for our sub-region and take full advantage of them	Investigate how the proposed new measures announced by CLG in September 2008 help residents in the credit crunch – by subsidy to private homes purchases for first time buyers, or the new mortgage rescue.	2008 onwards	CLG, GO-East, HC, LAs	Reduced effect of economic slowdown on Cambridgeshire's residents, particularly entry level purchasers and people at risk of homelessness.	NI154	Limited success for mortgage rescue scheme in our area, though some households benefitted. Entry level purchase has been an issue related to mortgage availability and the significant increase in deposits required, leading to more difficulty for first time buyers accessing homes. Have continued to monitor via Hometrack and quarterly surveys of housing completions throughout the County.
6.2	Improving s106 agreements in future, in light of market slow down	Learn lessons from development at Arbury Park and applying these lessons to other s106 agreements in future.	As part of s106 project	All RSLs, developers, enablers, planners and solicitors, ARK consultancy	Agreements written to avoid these pitfalls	NI154, NI155	Now known as Orchard Park. Sharing learning on s106 issues, leading to ARK project in May 2009 (click here) and Adams Integra viability study commissioned in April 2009 (click here).
6.3	Learn lessons from new housing developments	Undertake new development surveys of residents, and apply the lessons learned to future developments.	First in 2007 (Cambourne), second in 2008 (HDC), more to follow	Cambridgeshire County Research Group, RSLs, residents	Sharing effects of policy and practice on new housing developments. Improved quality of life for residents	NI154, NI155	New surveys completed in HDC, ECDC and FDC. FDC and ECDC surveys currently being analysed. SEBC and FHDC to follow. Sharing learning from Cambourne (click here), HDC (click here) and FDC (click here) surveys via the SHMA and Cambridgeshire County Council learning sessions
7 Understanding our housing markets							
7.1.1	Continue to encourage and embed local knowledge, understanding and development of the SHMA over time	Update secondary data	Ongoing	All SHMA stakeholder group	Continuing improvement and development of the SHMA	NI154	Fully updated in 2009. Further review and update starting in 2010. SEBC and FHDC now full members (previously observers), and therefore benefit fully from the research and information available.
7.1.2	Continue to encourage and embed local knowledge, understanding and development of the SHMA over time	Continuing consultation with SHMA partners	Ongoing	All SHMA stakeholder group	Continuing improvement and development of the SHMA	NI154	Housing Market Bulletins and SHMA briefing notes issued. SHMA available on Cambridgeshire Horizons website, at www.cambridgeshirehorizons.co.uk/shma

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7.1.3	Continue to encourage and embed local knowledge, understanding and development of the SHMA over time	New primary research	Ongoing	All SHMA stakeholder group	Continuing improvement and development of the SHMA	NI154	New development surveys, estate and lettings agent surveys and survey of private rents undertaken in 2008, 2009 and 2010. Have now removed reliance on costly primary data so no need to repeat interview survey of 2006, saving approx £60K every 5 years.
7.1.4	Continue to encourage and embed local knowledge, understanding and development of the SHMA over time	Further analysis of our first SHMA	Ongoing	All SHMA stakeholder group	Continuing improvement and development of the SHMA	NI154	Existing chapters continually developed and improved, and consulted on with partners. Feedback has led us to devise new chapter structure to improve access to "headlines" while making updating quicker. Full detail still to be available but re-structure makes it easier to avoid if not needed.
7.1.5	Continue to encourage and embed local knowledge, understanding and development of the SHMA over time	Strengthen links to other needs information, particularly JSNAs	Ongoing	All SHMA stakeholder group	Continuing improvement and development of the SHMA	NI154	SP research, JSNAs and other projects all being incorporated or linked in to the SHMA. Cambridge sub-region contributed to DH and EELGA project to recommend how to make best use of SP data in JSNAs and SHMAs, now available if you click here
7.2	Improve information and information-sharing around the current economic slowdown	Monitor the effects of economic change on our housing sub-region and work with partners to ameliorate its effects and prepare for its recovery. Work with partners in other agencies to produce a bulletin on market conditions and market changes. Share the information gathered across a broad range of partners.	From Autumn 2008	EERA, EEDA, Cambridge Chambers of Commerce, DIF, CLOG, GO-East, HC, districts, Hometrack	Share information and understanding and encourage problem-solving approaches sub regionally	NI154	Housing Market Bulletin first issued in Autumn 2008, now on Edition 7 (December 2010) and working to produce quarterly. Bulletin is shared widely with positive feedback.
7.3	Good information on homes delivered across the sub-region	Continue to monitor housing delivery on all sites annually, and on larger sites quarterly. Work with EERA on AMR and HSSA and LAA monitoring, and relationship to SHMA	Quarterly reports	County Council, districts	Effect of market changes and success of strategies tested regularly	NI154	Continue to report quarterly to CRHB on progress, in cooperation with County, districts, housing and planning colleagues. Investigating possible sub-regional mapping of housing delivery in future.
7.4	Work with partners to develop Joint Strategic Needs Assessments, highlighting the links and contribution housing and support can make to the health agenda.	Review published, draft and forthcoming JSNA's, linking data used to our SHMA and where necessary, providing feedback from a housing perspective.	Launch and creation Aug 08 to Apr 09	NHS Cambridgeshire and Suffolk PCT; 2 County Councils	Strengthened links between housing and health partners. Improved commissioning.	NI154	First group of JSNAs involving housing produced in Summer 2009. Homelessness a key JSNA with very broad involvement of agencies across Cambridgeshire. New JSNAs produced in September 2010 including Gypsies and Travellers, New Communities with housing and Supporting People input. Now working to link to SHMA as appropriate and linking via new website at (add link here)

8 New homes, new growth

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8.1	Draw up infrastructure investment plans, clarifying how partners will deliver commitments supporting infrastructure needed for housing growth	Refresh our Programme of Development supporting HGF bid for 2009-11 and incorporate into relevant plans	POD submitted Oct 2008	Cambridgeshire Horizons	More integrated plans and bids for resources	NI154	Refreshed POD submitted Oct 2008, secured £28M for 2009/10 and 2010/11. Integrated Development Plan produced for Cambridgeshire, Agreed in Dec 2009. Currently working together to produce LIPs, one for Cambridgeshire and 2 separate ones for SEBC and FHDC.
8.2	Create new communities people want to live and work in, which are healthy and safe. Share the benefits of new development with existing communities.	Learn lessons from new housing development, including Cambourne, and apply to other housing developments across the sub-region. Incorporate outcomes in SHMA update	2008 and ongoing as surveys carried out (max. 1 every 6 months)	Cambridgeshire County Research Group, Joint planning structures	Output reports form new development surveys received. Report outcomes incorporated into SHMA and discussions for new developments	NI154	In SEBC, the Haverhill northwest extension is likely to be the next suitable development subject to growth funding for the required relief road. Master plan already been consulted on. It will be important to learn from recent lessons on other growth sites.
8.3.1	Tackle issues of an ageing population so as to ensure a safe, healthy and settled future for older people, including need for housing and support across the sub-region	Develop SHMA on housing for older people.	Ongoing	PCT	Development of SHMA on older people.	NI154	SEBC has re-drafted their older people strategy. In Suffolk the partnership board for older people have set up an older peoples' housing project group. Part of the task of this group will be to develop a county wide older people's strategy looking at housing requirements and models of accommodation. A Cambridgeshire extra care strategy is being developed
8.3.2	Tackle issues of an ageing population so as to ensure a safe, healthy and settled future for older people, including need for housing and support across the sub-region	Consider relevant JSNA and implications for housing.	Ongoing	Older peoples strategy group	Links to JSNA.	NI154	Older Peoples JSNA produced in 2009, incorporates relevant housing issues via input form CRHB. For more detail, click here.
8.3.3	Tackle issues of an ageing population so as to ensure a safe, healthy and settled future for older people, including need for housing and support across the sub-region	Ensure housing development accommodates older people.	Ongoing	Planners	Funding for adaptations and support.	NI154	Ongoing. Older peoples and supported housing needs are considered across the housing sub-region through SP, PCT and HCA partnerships. We are currently developing an extra care strategy to help provide extra care housing to meet a variety of these housing needs

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8.3.4	Tackle issues of an ageing population so as to ensure a safe, healthy and settled future for older people, including need for housing and support across the sub-region	Secure support and adaptations for existing homes.	Ongoing	Housing Enablers	Homes developed to meet needs	NI154	Ongoing. DFGs and adaptations to existing homes remain an important part of making best use fo our housing stock.
8.3.5	Tackle issues of an ageing population so as to ensure a safe, healthy and settled future for older people, including need for housing and support across the sub-region	Continue to implement BV review of sheltered housing, increasing extra care and re-balancing supply of sheltered housing.	Ongoing	HIAs; Supporting People	Achieve outcomes of BV review	NI154	Ongoing, through the development and implementation of our emerging Extra Care strategy.
8.4	Agree new ways of working together across the sub-region by implementing our sub regional LA/HC action plan	Implement and develop the action plan and continue to work closely with RSL and development partners to deliver new homes across the sub-region. CRHB to monitor implementation of the action plan	2008/09 onwards	HC, Housing enablers group, RSLs and developers, CRHB	Continued joint work with HC and HCA in future	NI155	Action plan in place and agreed. Building on this work, agreed to produce a countywide LIP in partnership with HCA and others for Cambridgeshire. SEBC and FHDC producing separate LIPs.
8.5.1	Invest in rural housing and support vibrant, sustainable communities, in order to balance action and investment over all housing delivery sites across the sub-region	Continue to support and work with Suffolk and Cambridgeshire Rural Housing Enablers to delivery rural housing sites, particularly exception sites.	Ongoing	RHEs, RCCs, ECDC, CLTs	Continuing development of homes and affordable homes in our rural settlements	NI154, NI155	Work continuing. Both Suffolk and Cambridgeshire benefit from a rural housing enabler who carries out housing needs assessments and progresses schemes in rural locations. Both have rural housing enablers groups which meet quarterly to progress issues.
8.5.2	Invest in rural housing and support vibrant, sustainable communities, in order to balance action and investment over all housing delivery sites across the sub-region	Work with partners to ensure more secure, long-term funding for these posts.	Ongoing	RHEs, RCCs, ECDC, CLTs	Continuing development of homes and affordable homes in our rural settlements	NI154, NI155	
8.5.3	Invest in rural housing and support vibrant, sustainable communities, in order to balance action and investment over all housing delivery sites across the sub-region	Learn from the Taylor review and apply lessons in our rural settlements	Ongoing	RHEs, RCCs, ECDC, CLTs	Continuing development of homes and affordable homes in our rural settlements	NI154, NI155	

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8.6	Support implementation of the Cambridge Challenge and ensure CPL, our strategic partners, have the tools and resources to deliver homes on three of our strategic growth sites	Work with CPL and others to create new s106 agreements and deliver the desired outcomes on these three sites. Learn lessons from the pilot procurement process to apply elsewhere	Ongoing	HC, CPL, districts, developers and landowners on the 3 sites	Funding and delivery of affordable homes and infrastructure on the 3 strategic sites	NI154, NI155	A joint local authority/HCA/CPL group has been meeting regularly to consider issues around the delivery of the 3 Strategic Growth sites including significant input into the drafting of the s106 agreements for the first sites.
8.7	Work together to improve s106 agreements across our sub region and possibly the region	Engage consultants to help assess varying s106 practices across the sub-region and suggest improvements for future affordable housing negotiations.	July 2008 to Feb 2009	Local authorities enablers, planners and solicitors; Improvement East team at EERA, ARK consultancy	Consistent good practice, training guide, learning, more effective delivery of homes across the sub-region	NI155	Report on s106 wording produced in May 2009, and used by districts across the sub-region as a "menu" of clauses. Available if you click here Housing viability study for 4 of the sub-region's districts commissioned in April 2009, linking in to the s106 report. Click here to access the report.
9 Existing homes and communities							
9.1	Ensure homes are made decent, across the sub-region, increasing the number of people living in homes which are decent	Districts bidding for funding to make homes decent in 2008/9	Bids submitted Autumn 2008. Work ongoing	Private sector housing team, BRE, EERA	Monitor success of bids. Use outcomes of BRE stock modelling to build a bid for sub regional projects tackling need	NI155	SCDC achieved the decent homes standard as at (add date) City (add here)
9.2	Make best use of existing homes – including through the Homelink system	Encourage residents to move (as appropriate) to make best use of the available affordable homes, reduce underoccupation and ensure homes meet the needs of residents, particularly older people. Work to bring empty homes back into use.	2008 onwards	Homelink, social landlords, residents	Better use of homes; Safe, healthy residents; More housing needs met	NI155	Homelink is up and running under guidance of it's sub-regional management board and operating group. The first year of operation has been the subject of formal review. Also CLG Funding has been achieved from the Enhanced Housing Options programme to reinforce the role of Home-Link as the portal for improved housing advice and assistance.
9.3	Learn from the integrated improvement project in FDC, as well as their Solid Wall Insulation pilot, subject to successful bid outcomes.	Assess outcome of bids and, subject to success, the implementation of these two innovative new programmes	Autumn 2008 onwards	FDC, Roddons Housing Association, Apollo contractors.	Improvements to homes in private and public ownership, for vulnerable people.	NI186, NI188	Bid successful, announced early in 2009. Plan to share learning early in 2011 via CRHB.
10 Housing options, housing choice							
10.1.1	Increase residents housing choices and improve access to housing in a clear and equitable way.	Continue to monitor the implementation of HomeLink across the sub-region, and the effects on residents housing choices and outcomes.	Ongoing from Feb 2008, review of policies due Nov 2008.	HomeLink, CBL implementation board, Locata	Improve housing choice and transparency.	NI155	6-monthly review of CBL carried out in 2009. Monitoring carried out through bi-monthly Management Board, bi-monthly Operational Group meetings and quarterly RSL Forum meetings.

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10.1.2	Increase residents housing choices and improve access to housing in a clear and equitable way.	Feed outputs into the SHMA to develop our information on housing need.	Ongoing from Feb 2008, review of policies due Nov 2008.	HomeLink, CBL implementation board, Locata	Increase resident satisfaction.	NI155	Link built between CBL and SHMA team to ensure make best use of the system in updating the SHMA. Locata system (which runs HomeLink) now part of our housing need calculation from 2009 onwards
10.1.3	Increase residents housing choices and improve access to housing in a clear and equitable way.	Subject to outcome of bid to CLG, implement the sub-regional Enhanced Housing Options project	Ongoing from Feb 2008, review of policies due Nov 2008.	HomeLink, CBL implementation board, Locata	Better data.	NI155	Bid successful. Action plan to implement EHO included in the Home-Link work plan. Administrator recruited and mutual exchange modules implemented. Actions due to complete during 2011. <i>(Include in new action plan as the admin persons funding ends in March and additional resources would be required to make sure this delivers)</i>
10.2	Prevent and tackle homelessness - tie together districts' homelessness reviews and strategies, and work together to achieve maximum benefit for our residents	Create a sub-regional homelessness action plan	Complete Autumn 2008, agreed at CRHB, then implemented and monitored.	Homelessness strategy group, CRHB	Deliver a sub-regional action plan and implement across the sub-region	NI154, NI155	A homelessness action plan was approved in January 2009. Sub-regional homelessness strategy group to ensure it is implemented and monitored throughout the coming year. New Homelessness Executive set up, Cambridgeshire-wide, to share homelessness learning and actions.
10.3	Develop Sustainable lettings plans, ensuring a balance of lettings on all sites, particularly large sites, within CBL system.	Sustainable lettings plan being developed for strategic growth sites in Cambridge City and SCDC	Ongoing	CBL management and operational groups; CRHB, City / SCDC joint enablers	Deliver sustainable lettings plans; Support balanced communities	NI154, NI155	The principles of a Local Lettings Plan for the strategic growth sites have been agreed with Cambridgeshire Partnerships Ltd.
11 Vulnerable people, supporting people and people with diverse needs							
11.1	Support implementation of, and learn from, the joint Home Improvement Agency review once completed	Once accepted, work together to implement any sub-regional actions and recommendations as appropriate in each district and with our partner agencies.	Subject to acceptance, late 2008	HIAs and districts		NI141	Consultant now taking HIA project forward. SP Commissioning Body supports a joint service approach. Cambs Commissioning Body sign up to service model for Cambridgeshire moving forwards. Commissioning Body agreement on next steps and high level responsibilities. Relative levels of need between the 5 districts agreed.

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11.2	Pursue joint procurement where it leads to improved value for money	Investigate the possibility and feasibility of joint procurement across the housing sub region	2008-11	Districts, service providers, customers	Improved efficiency, improved customer access to services, Gershon targets	Gershon	<p>Across the housing sub-region, joint commissioning project running in 2008-11 include:</p> <p>SHMA</p> <p>CBL</p> <p>Sanctuary project</p> <p>Value for Money project.</p> <p>HIA services model (SP, Social Care, Health, District Councils).</p> <p>SP and Children and Young People's services (Youth Offending Service) to ensure a single countywide accommodation officer as part of the multidisciplinary floating support service.</p> <p>Joint commissioning activity underway between SP and Children and Young People's services (16+/Care Leavers team) to improve outcomes for young people leaving care. This activity is shortly to involve the District Councils.</p> <p>Also joint commissioning older people's services (District Councils, SP, Social Care, Health) - extra care, sheltered, support in the community, alarms/falls prevention</p>
11.3	Secure resources for people with disabilities to create lifetime homes and lifetime neighbourhoods, including through DFGs	Continue to bid DFG resources and ensure funds are well used and recycled wherever possible	Ongoing	HIAs, OTs, PCT, RSLs	Residents living in homes suited to their individual needs	NI141	Agreement to require 10% of homes for people with disabilities and all affordable homes to Lifetime standards, via planning process, in 2009.
11.4.1	Support implementation of the SPERG strategy	Participate in a review of the 'Prioritisation Matrix' to ensure that it remains fit for purpose in RME & CME	Nov-08	SP, Housing Corporation, Housing Sub-Regions		NI154, NI155, NI141	<p>Both Cambs and Suffolk SP teams are using the matrix and regular meetings with HCA to review projects and prioritisation been set up.</p> <p>Capital awarded to various schemes as a result. Schemes being built. Revenue and capital funding streams aligned. Planning of schemes now more strategic and less opportunistic. Stakeholders more aware of housing related support commissioning intentions through regional annual plans produced by SPERG. HCA more aware of fit with local strategic priorities. More joined up commissioning of supported housing between the different commissioners/funding streams</p> <p>Intend to continue to use the matrix in future, to fit with new HCA processes from 2011 onward.</p>

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No.	Objective	Action	Dates	Key partners	Desired outcome	NI link	Overall output / outcome
11.4.2	Support implementation of the SPERG strategy	Ensure supported housing services meet future needs and strengthen supported housing services in the region. Help collate evidence of need for additional development/ revenue funds for supported housing in the region	Apr-09	SP, Housing Corporation, Sub-Regions		NI154, NI155, NI141	SP research on Support needs for Cambridgeshire was completed in 2009. Is being used to inform the strategic shift from residential to floating support services. Intend to continue to deliver schemes and monitor delivery in future across our sub-region.
11.4.3	Support implementation of the SPERG strategy	Ensure that services for older people are relevant and what people want. Consider options to facilitate improved use of existing housing stock for older people including <ul style="list-style-type: none"> • Under occupation strategies • Evidence/needs of older people • Under-used Sheltered Housing stock 	Jun-09	SP, Housing Corporation, Sub-Regions		NI155, NI141	Districts are working with SP and PCT to develop a long-term strategy for provision of extra care housing across Cambridgeshire. Intend to continue work on all these specific issues in future, complementing the HCA's processes from 2011 onwards.
11.4.4	Support implementation of the SPERG strategy	Secure access to housing support services for vulnerable people, so all vulnerable people have equitable access to housing. Contribute to a regional working group to promote move-on	Nov-08	SP, Housing Corporation, Sub-Regions		NI154, NI155, NI141	Workshop delivered October 2009
11.4.5	Support implementation of the SPERG strategy	Monitor how vulnerable people in the region are accessing choice-based letting systems and rent deposit schemes	Nov-09	SP, Housing Corporation, Sub-Regions		NI154, NI155, NI141	Review of access strategy under Homelink scheme. Review of Home-link Access Strategy has been delayed due to pressure on staff and other priorities. Access to rent deposit schemes is not reviewed sub-regionally. <i>(Seek a CHRB view on whether they wish to do this piece of work and if the resources are available (see note above re admin post) to complete it. If so it can be added to action plan for 2011/12)</i>
11.5	Respond to the diverse and changing needs of our communities including migrant workers and hard-to-reach groups. Ensure housing provision and services are accessible and reach those who most need them, and homes are let fairly and equally	Continue to participate in BME monitoring pilot with EERA. Use this monitoring and other research needed to extend and develop our SHMA.	Monitoring exercise in Autumn 2008 and annually to assess outcomes for BME residents	EERA, HC, BME communities	Mixed, balanced communities reflecting districts' ethnic breakdown. Ensure BME residents have fair access to homes.	NI154, NI155	Autumn 2008 monitoring exercise variable in outcomes. New improved data to be published in SHMA to support and assist with future BME monitoring by district, based on Hometrack data. Awaiting relaunch sub-regional HomeLink Performance Management Reporting sub-group to implement improved monitoring of housing applicants. New improved data has been published in SHMA to support and assist with future BME monitoring by district, based on Hometrack data.

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No.	Objective	Action	Dates	Key partners	Desired outcome	NI link	Overall output / outcome
11.6	Work with partners to create and implement appropriate strategies with housing input	Work with partners to create and implement strategies particularly for older people and people with disabilities, linking to data from JSNAs and our SHMA and ensuring housing issues are fully incorporated and housing interventions included and promoted	Ongoing	County Councils, partners and stakeholders	Effective strategies including housing needs and interventions. Effective planning and targeting of resources	NI141	Linking effectively with JSNA work for homelessness, migration and new communities. Link to be strengthened on older people and people with disabilities. Countywide strategy for older people revised to include housing Cambridgeshire Disability strategy is being implemented.
11.7	Work to ensure that housing in the sub-region meets a range of diverse needs, through the Regional Housing Equality and Diversity Group	Contribute to and support the Regional Housing Equality and Diversity Group to make sure that housing across the sub-region meets a range of diverse needs	Ongoing	The Regional Housing Equality and Diversity Group	Housing across the sub-region meets our customers' needs	NI154, NI155	Working to improve ethnicity and equalities data via the SHMA, and to gather district monitoring information in future to create a database of actions alongside context. Absence of HEDG regional group affects progress. Need to review local monitoring and processes required via CRHB, SHMA project and possibly Homelink management board.
12 Gypsies and Travellers							
12.1.1	Respond to the diverse and changing needs of our communities including Gypsies and Travellers, working to ensure Gypsies and Travellers accommodation and support needs are met	New Horizons provision project launched in 2007 to identify criteria for potential sites. Work to agree and implement these criteria as appropriate across the sub-region. Identify sites and bid for funding to meet these needs.	Ongoing	HC, Gypsy and Traveller communities, Gypsy and Traveller Liaison at Cambridgeshire County Council	Meet the need for pitches as identified in the single issue RSS review, and agree criteria to identify and assess suitable sites in future	NI154, NI155, NI141	Project reported late 2008 providing criteria for new sites, to be considered by individual districts via the planning process. Need to continue to work together following demise of RSS to meet new "light touch" guidance issues in August 2010, and to continue to work to ensure temporary and permanent sites are available for these households and for Travelling Show People. GTANA being updated in 2010, to succeed the GTANA completed in 2006.
12.1.2	Respond to the diverse and changing needs of our communities including Gypsies and Travellers, working to ensure Gypsies and Travellers accommodation and support needs are met	Share good practice approaches across the sub-region in future.	???			NI154, NI155, NI141	Cambridgeshire Traveller Strategic Coordination Group has been reconvened, and is commissioning a county-wide Gypsy & Traveller Strategy to help facilitate joint work on provision of sites and services and capture best practice. Suffolk group already active to support provisional and good practice. Cambs County Group now re-established led by Mike Davey - strategic lead for G&T. Countywide floating support service for G&T within Cambs SP framework agreement, with target to increase provision across the Cambridgeshire

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No.	Objective	Action	Dates	Key partners	Desired outcome	NI link	Overall output / outcome
12.1.3	Respond to the diverse and changing needs of our communities including Gypsies and Travellers, working to ensure Gypsies and Travellers accommodation and support needs are met	Support repeat of sub-regional Needs Assessment.	???			NI154, NI155, NI141	Decision to focus on travelling show people and light-touch review of remaining study, led by Cambridgeshire County Research Group in Autumn 2010

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